



Dock Station

User Manual

Legal Information

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Dock Station User Manual

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Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
 Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 Note	Provides additional information to emphasize or supplement important points of the main text.

Safety Instruction

Laws and Regulations

Use of the product must be in strict compliance with the local laws and regulations. Please shut down the device in prohibited area.

Network

- Please enforce the protection for the personal information and the data security as the device may be confronted with the network security problems when it is connected to the Internet. Please contact us when the device might exist network security risks.
- Please understand that you have the responsibility to configure all the passwords and other security settings about the device, and keep your user name and password.

Data

DO NOT disconnect the power during formatting, uploading, and downloading. Or files may be damaged.

Contents

Chapter 1	Introduction	1
1.1	Product Introduction.....	1
1.2	Key Feature	1
Chapter 2	Startup	2
2.1	Activation.....	2
2.2	Home Page Overview.....	3
Chapter 3	Basic Operation	5
3.1	Connect Device	5
3.2	Collect File.....	5
3.3	Manage File.....	6
3.3.1	Authenticate Permission	7
3.3.2	Search File	8
3.3.3	Play and Edit File	9
3.3.4	Lock File.....	10
3.3.5	Upload File to Platform	11
3.4	Connect to Platform.....	11
3.5	Manage Storage.....	12
3.5.1	Set Local Storage	12
3.5.2	Connect to Storage Server.....	12
3.6	Manage Device	13
3.7	Disconnect Device.....	14
Chapter 4	Safety Management	15
4.1	Manage Person	15
4.1.1	Add Person	15
4.1.2	Collect Face Picture	17
4.2	Edit Password.....	17
4.3	Set File Search Permission	18
4.4	Set Face Priority	18

Chapter 5	System Configuration	19
5.1	View Basic Information	19
5.2	Set Language	19
5.3	Set Debug Mode	19
5.4	Set Collection Format.....	19
Chapter 6	Maintenance	21
6.1	Search Log	21
6.2	Upgrade	22
6.3	Format Database.....	22
6.4	Restore Host Parameters	23
6.5	Restore System to Factory Settings.....	23

Chapter 1 Introduction

1.1 Product Introduction

Dock station, integrated with Digital Evidence Management System (hereinafter referred to as software), provides you with an easy way to access body cameras, and collect, store, and play audio and video files in the connected body cameras via the software. You can associate user accounts with body cameras, search data collection records, and upload data via the software.

1.2 Key Feature

- Dual system design which is highly stable. Supports wall mount, mobile mount, and desktop mount.
- Ultra-large touchscreen with high resolution and convenient operation.
- Unlocks body camera bin by recognizing face to guarantee safe storage.
- Equipped with multiple body camera bins. Multiple dock stations can be connected.
- Supports auto charging of body camera.
- Standard USB interfaces provided to connect to a keyboard or mouse for software operation, or connect to a USB flash disk to upgrade dock station.
- Supports auto uploading of body camera data (picture, video, and audio), and clearing the storage space of body camera automatically.
- Locks important data of body camera to avoid being deleted.
- Supports data protection in sudden power cutoff.
- Log management to record all the operation logs.
- Overwritten storage to overwrite the collected data according to the collection sequence when the storage is full.
- ANR for data uploading to prevent data loss.
- Supports file search in multiple modes, and video, audio, and picture playback.
- Local upgrade.
- Multi-user management. Multi-users can be associated with one dock station.
- Files can be uploaded to CVR and cloud storage.

Chapter 2 Startup

2.1 Activation

After the device starts up, the screen will show the software activation page automatically. For the first access, you need to activate the device by setting an admin password. No operation is allowed before activation.

Steps

1. Select **Start Configuration**.
 2. Select language.
-

Note

Select **Next** according to prompt after each step.

3. Set admin password.
-

Note

We highly recommend you to create a strong password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you change your password regularly, especially in the high security system, changing the password monthly or weekly can better protect your product.

4. View the local storage.
5. Optional: Set platform parameters.
6. Select **Save** to finish the activation.

2.2 Home Page Overview

You will enter the home page of the software after activation.

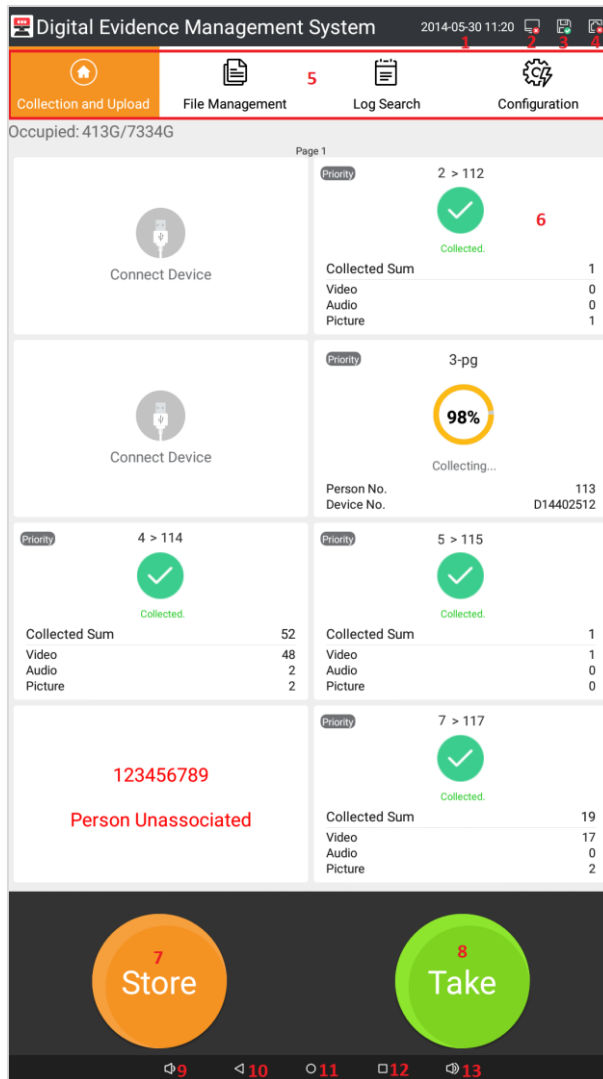


Figure 2-1 Home Page

Table 2-1 Home Page Description

No.	Description
1	Date and time.
2	Platform connection status. After you set the platform parameters, it will appear.
3	Storage status.
4	Network status.
5	Main menu, including Collection and Upload , File Management , Log Search , and Configuration .
6	Shows the file collection status, the number of collected files, the associated person information of the connected body camera.

Dock Station User Manual

7	Select it to open the storage bin and connect the body camera. Refer to “ Connect Device ” for details.
8	Select it to open the storage bin and disconnect the body camera. Refer to “ Disconnect Device ” for details.
9	To decrease the volume.
10	To return to the former menu.
11	The icon is disabled.
12	The icon is disabled.
13	To increase the volume.

Chapter 3 Basic Operation

3.1 Connect Device

Connect body camera to the dock station before file collection.

Steps

1. On **Collection and Upload** page, select **Store**, and the free body camera bin will open automatically.

Note

The free body camera bin will open from left to right, and from top to bottom in sequence.

2. Connect the mini USB interface in the bin to the USB interface of the body camera.
3. Place the body camera in the bin, and close the door.

Result

The body camera will be added to the software automatically after it is connected.

3.2 Collect File

After the body camera is connected, the software will start collecting file automatically.

- **Person unassociated body camera**

For the first-time connected body camera, the default device No. and “Person Unassociated” prompt will be shown on the corresponding bin of the software page. Associate person to the body camera first, or file collection will not start. Refer to “**Manage Device**” for details.

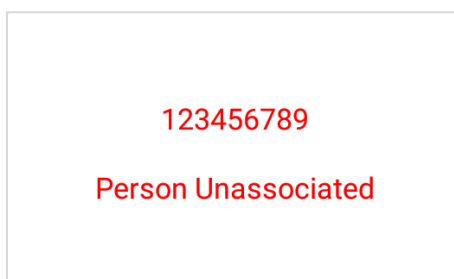


Figure 3-1 Person Unassociated

- **Person associated body camera**

After associating person to the body camera, the software will start collecting files. During the collection process, you can view the person No., device No., person name, and collection status.

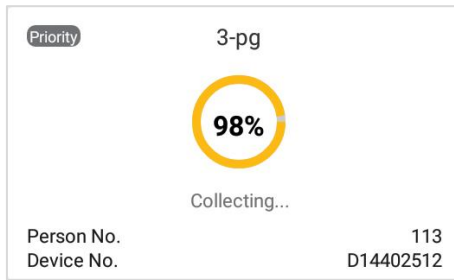


Figure 3-2 Collecting Files

- **Prior collection**

During the collection process, select **Priority** on the upper left corner of the body camera bin to enable prior collection. File collection of other body camera(s) will stop until the priority collection finishes.

 **Note**

- If no body camera is enabled prior collection, the software will collect files from all the connected body cameras simultaneously.
- During the prior collection process, you can select **Priority** again to disable the function.

- **Collection finished**

After file collection finished, you can view **Collected Sum** and the number of collected **Video**, **Audio**, and **Picture** respectively. Select the body camera bin, and you can view **Person Name**, **Person No.**, and **Device No.**

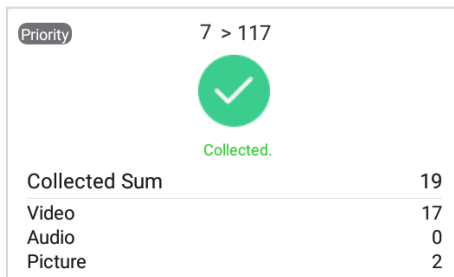


Figure 3-3 Files Collected

3.3 Manage File

Admin user and person with super admin permission can view and manage the files collected from all the connected body cameras. Person without super admin permission can only view and

manage the files collected from the associated body camera.

3.3.1 Authenticate Permission

Before you manage the collected files, authenticate permission to guarantee file security.

Before You Start

- Add person information, or collect face picture. Refer to “**Manage Person**” for details.
- Associate person to body camera. Refer to “**Manage Device**” for details.

Steps

1. Select **File Management**.
2. Authenticate permission.

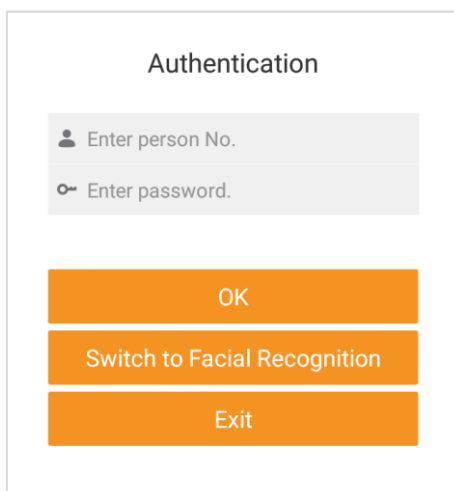


Figure 3-4 Authentication

Authenticate via associated person information

- 1) Enter person No. and password.
- 2) Select **OK**.

Authenticate via facial recognition

- 1) Select **Switch to Facial Recognition**.
- 2) Adjust your face position in the collection area until your face is surrounded by a white rectangle. The camera on the host will capture your face picture automatically and compare it with the one collected when adding person.

Result

If you enter the correct person information, or pass the facial recognition, you can manage files.

Note

- Permission authentication is enabled by default. You can disable the function, but you are not recommended to disable the function. Refer to “**Set File Search Permission**” for details.
- If you have enabled face priority, when you select **File Management**, the face picture collection window will pop up directly to authenticate your permission via facial recognition.

3.3.2 Search File

You can search files collected from body camera.

Steps

1. On **File Management** page, set search conditions, such as keywords, date, file type, etc.
2. Select **Search**.

Result

Searching results will be displayed in the list. You can view the thumbnails of the files, file name, and file status.

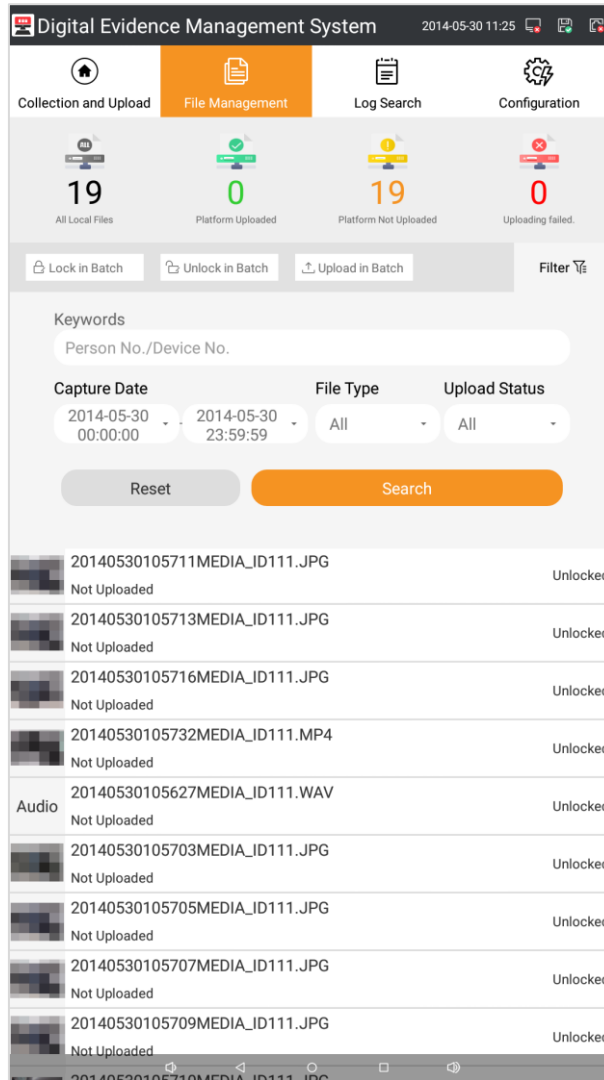


Figure 3-5 File Management

3.3.3 Play and Edit File

You can play the searched file, or edit remarks.

Steps

1. Search file.
2. Select a file to play.

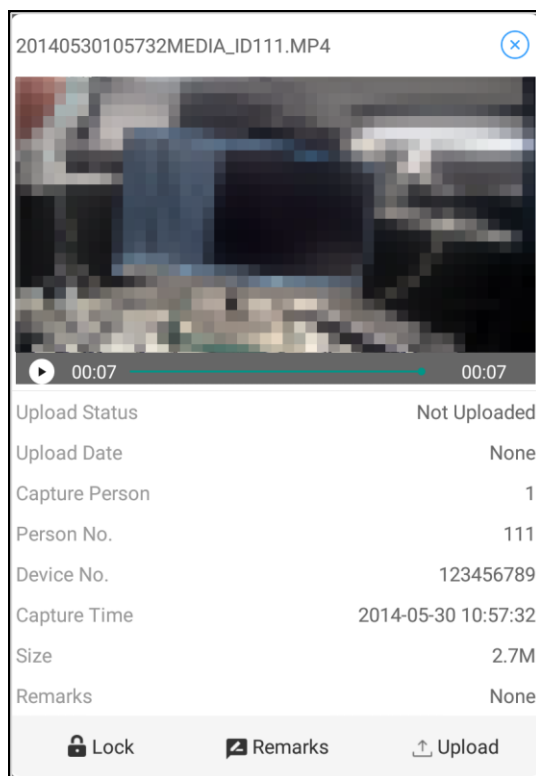


Figure 3-6 Play File

3. View the file information, such as upload status, person No., device No., capture time, etc.
4. Optional: Select **Remarks** to edit file remarks, and select **Save** to save the remarks.

3.3.4 Lock File

You can lock important file to prevent it from being covered.

Steps

1. Search file.
2. Lock file.

Lock single file 1) Select a file to play.
 2) Select **Lock** to lock it.

Lock files in batch Select **Lock in Batch** to lock all the searched files.

Note

You can select **Unlock** to unlock single file in play page, or select **Unlock in Batch** to unlock all the searched files.

Result

Locked files will be marked as “Locked” in the list, and they cannot be covered.

3.3.5 Upload File to Platform

You can upload file to platform.

Before You Start

- Connect to platform server. Refer to “**Connect to Platform**” for details.
- The software communicates normally with the platform server.

Steps

1. Search file.
2. Upload file to platform.

- Upload single file**
- 1) Select a file to play.
 - 2) Select **Upload** to upload it to platform.

Upload files in batch Select **Upload in Batch** to upload all the searched files to platform.

Result

Uploaded files will be marked as “Platform Uploaded” in the list.

3.4 Connect to Platform

Set platform parameters before uploading the collected files to platform.

Before You Start

- Allocate the platform server.
- The software communicates normally with the platform server.

Steps

1. Select **Configuration**.
2. Enter admin password, and select **OK**.

Note

Every time you enter **Configuration** page, you need to enter correct admin password to get the permission. Hereinafter it will not be illustrated any more.


3. Select **Platform**.
4. Select **Platform Type**.
5. Enter platform parameters, including **IP Address**, **Port No.**, **User Name**, and **Password**.
6. Optional: If you want to upload files in specific time, enable upload schedule and set **Upload Time**.

Note

If upload schedule is disabled, the files will be uploaded to platform in real time.

7. Select **OK**.

Result

If platform connection succeeded,  will appear on the upper right corner of the software page.

Note

If connection failed, check the platform parameters and network communication.

3.5 Manage Storage

3.5.1 Set Local Storage

You can edit and manage local storage.

Steps

1. Go to **Configuration** → **Basic**.
 2. View local storage information, including **Total Space**, **Used Space**, **Free Space**, and **Usage**.
 3. Set **Total Free Space** and **Clear Space**.
-

Caution

The earliest data will be cleared according to time. Back up data in time to avoid data loss.

Example

If you set **Total Free Space** as 10 G, and set **Clear Space** as 5 G, when the storage disk free space is less than or equal to 10 G, 5 G storage space will be cleared automatically.

4. Optional: After uploading the body camera data to the software, the data will be cleared automatically. If you do not want to clear the data automatically, disable **Clear Body Camera Data**.
5. Select **OK** to save the settings.

3.5.2 Connect to Storage Server

Storage server can store body camera files as expansion storage.

Before You Start

- Allocate the storage server.
- The software communicates normally with the storage server.

Steps

1. Go to **Configuration** → **Storage**.
 2. Select **Storage Type** according to server type.
 3. Enter server parameters, including **IP Address**, **Port No.**, etc.
-

Note

Some server supports Bucket, AKEY, and other parameters. Keep the parameters same with those of server.

4. Optional: Enable **Auto Backup** if you want to upload body camera files to storage server automatically.
5. Select **OK** to save the settings.

3.6 Manage Device

The connected body camera will be listed in the device list. The admin user can add, edit, and deleted the body cameras.

Before You Start

- Body camera has been connected to the dock station.
- Person has been added. Refer to “**Add Person**” for details.

Steps

1. Go to **Configuration** → **Device**.
2. Select the added body camera.
3. Edit **Device Name**.
4. Select **Associated Person**.
 - 1) Check the person No. of a person or multiple persons.
 - 2) Select **OK** to associate the checked person(s) to the body camera.
 - 3) Select **Save**.

Note

One body camera can be associated with at most three persons. Each person can only associate one body camera.

5. Optional: Operate the following options.

Delete Slide the added body camera item leftward, and select **Delete** to delete it.

Search Enter search conditions, and select **Search** to search body camera information.

Export All Select **Export All** to export the body camera information file to the connected USB flash disk when you need to set the same body camera information to another software.

Import Connect the USB flash disk saved with the body camera information file to the host of a new dock station. On the new software, select **Import** to import body camera information file.

3.7 Disconnect Device

After file collection, authenticate permission, disconnect your associated body camera, and take it away in time.

Steps

1. Select **Collection and Upload**.
 2. Select **Take** to enter **Authentication** page.
 3. Authenticate permission.
-

Note

You can authenticate via associated person information or facial recognition. Refer to step 2 of “**Authenticate Permission**” for details.

4. If you pass the authentication, the associated body camera bin will open automatically. Disconnect the body camera with the mini USB interface and take it away.
-

Note

If you forget your person No. or password, or fail to recognize face, you can hold the corresponding bin on the software page and enter the admin password to open the body camera bin forcedly.

Chapter 4 Safety Management

4.1 Manage Person

To raise file security, you are recommended to distinguish persons' permissions to manage files and avoid multiple persons using one account to manage multiple body cameras.

4.1.1 Add Person

Add persons to manage body cameras.

Steps

1. Go to **Configuration** → **Person**.
2. Select **Add**.

Add Person	
Person Name	Enter
Person No.	Enter
Person Picture	Not Uploaded>
Password	Enter
Confirm Password	Enter
File Search Permission	<input checked="" type="checkbox"/>
Super Admin Permission	<input type="checkbox"/>
Contact	Enter
Exit	Save

Figure 4-1 Add Person

3. Enter person information including **Person Name**, **Person No.**, **Password**, and **Contact**.

 **Note**

The password should be six-digit.

4. Optional: Select **Person Picture** to collect face picture. Refer to “**Collect Face Picture**” for details.
 5. Set the person’s permissions.
 - **File Search Permission:** This permission is enabled by default. If you disable the permission, the person cannot manage the files collected from the associated body camera.
 - **Super Admin Permission:** If you enable this permission, the person can view and manage all the files collected from all the connected body cameras, no matter which body camera is associated with him or her. If you disable this permission, the person can only view and manage the files collected from the body camera associated with him or her.
 6. Select **Save** to save the settings.

The added person will be listed on the page.
-

 **Note**

Up to 64 persons can be added.

7. Optional: Operate the following options.
 - Edit** Select the added person to edit the information.
 - Delete** Slide the added person item leftward, and select **Delete** to delete the added person.
 - Search** Enter search conditions, and select **Search** to search person information.
 - Export** Select **Export All** to export the person information file to the connected USB flash disk when you need to set the same person information to another software.
 - Import** Connect the USB flash disk saved with the person information file to the host of a new dock station. On the new software, select **Import** to import person information file.
-

 **Note**

Admin user can add, edit, and deleted the added persons. Person can only edit the information of himself or herself.

4.1.2 Collect Face Picture

You can collect face picture of the added person for permission authentication.

Steps

1. When you add person, select **Person Picture** to enter **Face Picture Collection** page.



Figure 4-2 Face Picture Collection

2. Adjust your face position until your face is surrounded by a white rectangle. The camera on the host will capture your face picture automatically and the confirmation window pops up.
3. Select **OK** to confirm the collected face picture.

Result

You can manage files by authenticating via facial recognition.

4.2 Edit Password

You can edit the software password regularly to enhance data security.

Steps

1. Go to **Configuration** → **Password**.

2. Enter **Old Password** and **New Password**.

Note

We highly recommend you to create a strong password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you change your password regularly, especially in the high security system, changing the password monthly or weekly can better protect your product.

3. Confirm the password.
4. Select **OK** to save the settings.

4.3 Set File Search Permission

To raise file security, you are recommended to enable permission authentication for file management.

Steps

1. Go to **Configuration** → **Basic**.
2. Enable **File Search Permission**.
3. Select **OK** to save the settings.

Result

You need to enter person No. and password, or recognize face to authenticate the permission for file management.

4.4 Set Face Priority

You can enable face priority to recognize face instead of to authenticate person No. and password when you enter **File Management** page or take the body camera.

Before You Start

Enable file search permission. Refer to “**Set File Search Permission**” for details.

Steps

1. Go to **Configuration** → **Basic**.
2. Enable **Face Priority**.
3. Select **OK** to save the settings.

Result

Next time you enter **File Management** page, or take the body camera, the face picture collection window will pop up to authenticate your permission via facial recognition.

Chapter 5 System Configuration

5.1 View Basic Information

You can view basic information such as dock station No., host version No., APP version No., etc.

Steps

1. Go to **Configuration** → **Basic**.
2. View basic information, including **Dock Station No.**, **Host Version No.**, **APP Version No.**, etc.

5.2 Set Language

You can select the system language.

Steps

1. Go to **Configuration** → **Basic**.
2. Select **Language**.
3. Select **OK**.

5.3 Set Debug Mode

You can set USB flash disk mode or debug mode.


Steps

1. Go to **Configuration** → **Basic**.
2. Select **Debug Mode**.
 - **USB Flash Disk Mode**: Only in this mode, can the dock station collect files normally.
 - **Debug Mode**: This mode is used for the software developer to debug the dock station. It is not recommended for the normal user to operate.
3. Select **OK**.

5.4 Set Collection Format

You can select the collection format of video, audio, and picture.

Steps

1. Go to **Configuration** → **Basic**.
2. Select **Video**, **Audio**, or **Picture** to edit the collection format.
 - + Add new format. Enter the format in the text field, and select **Save**.
 -  Delete the format.

3. Select **OK**.

Result

The software will only collect the files in the set format.

Chapter 6 Maintenance

6.1 Search Log

You can search the software operation log to troubleshoot problems.

Steps

1. Select **Log Search**.
2. Set search conditions.
3. Select **Search**. The log information will be displayed in the list.

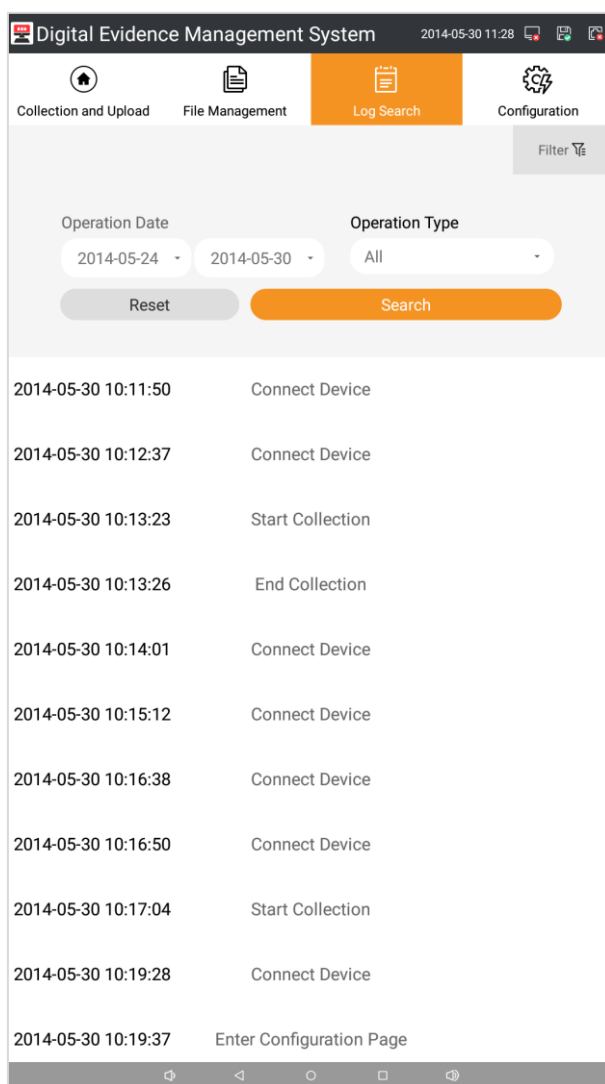


Figure 6-1 Log Search

4. Optional: Export log file.

- 1) Connect a USB flash disk to the USB 2.0 interface of the host.
- 2) Go to **Configuration** → **Basic**.
- 3) Select **OK** of **Export Log File**. The log file will be exported to the connected USB flash disk.

6.2 Upgrade

You can upgrade the dock station APK, system, host, and all the software of the dock station.

Before You Start

Save the upgrade package (.zip format) in the root directory of USB flash disk and connect it to the host.

Steps

1. Go to **Configuration** → **Upgrade**.
2. Select upgrade file.
 - **Upgrade APK**: To upgrade the application.
 - **Upgrade System**: To upgrade the Android system.
 - **Upgrade Host**: To upgrade the file collecting host.
 - **Upgrade All**: To upgrade APK, system, and host simultaneously.
3. Select the upgrade package from the USB flash disk.
4. Select **OK** of **Enable Upgrade** to start upgrade.

6.3 Format Database

If you want to clear all the local data of the dock station, you can format database.



Caution

The database will be cleared after formatting. Operate the function with care.

Steps

1. Go to **Configuration** → **Basic**.
2. Select **OK** of **Format Database**.
3. Select **OK** in the popup window.

Result

All the local data of the dock station are cleared.

6.4 Restore Host Parameters

You can restore the host parameters to the default settings.

Steps

1. Go to **Configuration** → **Basic**.
2. Select **OK** of **Restore Host Parameters**.
3. Select **OK** in the popup window.

Result

The host parameters are restored to the default settings.

6.5 Restore System to Factory Settings

You can restore the Android system to the factory settings.



Caution

Operate the function with care.

Steps

1. Go to **Configuration** → **Basic**.
2. Select **OK** of **Restore System to Factory Settings**.
3. Select **OK** in the popup window.

Result

The Android system is restored to factory settings.



See Far, Go Further